

Terms and Conditions

- D&B ELECTRICAL CONTRACTORS HAVE NOT INCLUDED REPAIRS OR ANY DECORATION/MAKING GOOD OF WALLS/CEILINGS WITHIN THIS QUOTATION.
- D&B ELECTRICAL CONTRACTORS MAINTAIN OWNERSHIP OF ALL MATERIALS AND EQUIPMENT UNTIL THE FINAL PAYMENT HAS CLEARED AND HAVE THE RIGHT TO REMOVE IF PAYMENT IS NOT COMPLETE.
- BACS TRANSFER IS FREE OF CHARGE IF YOU REQUIRE FURTHER DETAILS PLEASE ASK.
- THERE IS A CHARGE OF £5 IF PAYMENT IS MADE VIA CHEQUE OR CASH.
- CERTIFICATION WILL NOT BE ISSUED UNTIL FULL PAYMENT HAS CLEARED WHERE APPLICABLE.
- ALL PAYMENTS MUST BE MADE WITHIN 7 DAYS DETERMINED BY THE DATE ON THE INVOICE.
- THERE IS A LATE PAYMENT CHARGE OF OVERDUE PAYMENTS OF 3% ABOVE THE BANK OF ENGLAND BASE RATE
- IF A CHEQUE IS DECLINED THERE IS A HANDLING CHARGE OF £60.
- D&B ELECTRICAL CONTRACTORS DO NOT ACCEPT ANY RESPONSIBILITY OF ANY EXISTING WIRING FAULTS OR INCORRECT WIRING METHODS.
- SHOULD AN EXISTING FAULT/INCORRECT WIRING METHOD INTERFERE WITH THE WORKS BEING CARRIED OUT, REQUIRING REPAIR FOR WORKS TO BE COMPLETED, THIS WILL INCURR ADDITIONAL FEES FOR PARTS AND LABOUR.
- ANY ADDITIONAL WORK THAT YOU ASK FOR WILL BE QUOTED SEPERATELY.
- WHERE SPECIALLY ORDERED ITEMS HAVE BEEN CHOSEN BY THE CUSTOMER/RECOMMENDED BY D&B ELECTRICAL, ALL SPECIAL ORDER ITEMS ARE NOT REFUNDABLE AND NON-RETURNABLE.
- WHERE WORK BEING CARRIED OUT GOES FROM ONE CALENDAR MONTH TO ANOTHER, PART PAYMENT INVOICES WILL BE ISSUED. TO BE PAY FOR THE WORK/MATERIALS CARRIED OUT TO DATE.
- ACCEPTANCE OF THIS QUOTATION SHOULD BE GIVEN BY THE CUSTOMER VIA EMAIL OR LETTER, ACCEPTANCE OF THIS QUOTATION MEANS THAT THE CUSTOMER AGREES AND UNDERSTANDS THE TERMS AND CONDITIONS STATED ABOVE.
- CANCELLATION RIGHTS SEE LINK
http://www.legislation.gov.uk/uksi/2013/3134/pdfs/uksi_20133134_en.pdf
- COMPLAINTS PRODEDURE THROUGH NICEIC SEE LINK <https://www.niceic.com/find-a-contractor/platinum-promise#sthash.4QIAyCs9.dpuf>